

1. The first step is to identify the problem. In this case, the problem is that the system is not working as expected.

2. The next step is to gather information about the problem. This includes checking the logs, looking at the error messages, and talking to the users who are reporting the problem.

3. Once you have gathered information, you need to analyze it to determine the cause of the problem. This may involve looking at the system architecture, the code, and the data.

4. Once you have identified the cause of the problem, you need to develop a solution. This may involve writing new code, modifying existing code, or changing the system architecture.

5. The final step is to implement the solution and test it to make sure it works. This may involve running the system in a test environment and then deploying it to the production environment.